Intellectual Technology, Inc.

DMV **ON** DEMAND
Self-Service Solutions

ITI's DMV on Demand software platform allows you to reach customers where and when they want to be met while gaining control, security, and real time visibility through our market-leading Self-Service Terminals (SST). Built specifically for motor vehicle transactions, SSTs increase the speed, security and visibility of every motor vehicle transaction available online and extend your service delivery capabilities beyond standard office hours.

UNDERSTAND. OPTIMIZE. INTEGRATE.

ITI SSTs understand, optimize, and integrate all DMV services into secure enclosures that expand your hours and reach to increase transaction speed, customer service, and revenue without requiring additional resources or budget. Whether renewing a registration, accessing driver history, or scheduling an office appointment, SSTs are available 24 hours a day from any location and process transactions in less than a minute. As part of DMV on Demand, every transaction is visible, reportable, and auditable in a single, secure database to ensure an unbroken chain of control. SSTs are multi-lingual, can accept any combination of payment types, and prevent fraud and mitigate theft in any location.

DMV ON DEMAND / Self-Service

Decrease wait times by 30% or more and increase customer satisfaction by meeting your customers when and where they want to be met through expanded hours and convenience in any language, all in a minute or less.

Decrease fraud and waste through ATM security rated enclosures that provide an unbroken chain of control throughout the entire transaction, real time audits and fraud alerts, and only one way in and out of the system.

Shorten time to revenue by increasing the number of on time transactions through each office, decreasing the cost of each transaction, eliminating inventory carrying costs, and allowing your resources at the counter time to focus on more complex transactions.

EXPERIENCE YOU CAN TRUST

We back our SSTs with over 20 years of experience servicing 18 separate jurisdictions. Our team extends that expertise to you by installing and integrating our SSTs, as well as providing real-time system and inventory monitoring and support so you can focus on your priorities. SSTs are fully compliant with PCI and NIST requirements, ensuring they are just as secure as the rest of your network. Each transaction processed on an SST is audited and fraud-checked in real-time against your live records, and then updated in your system. Best of all, as part of the DMV on Demand software platform, there is no upfront capital outlay; you only pay for successful transactions after they occur. So, you don't have to find or create new budget.

SPECIFIC SERVICES AVAILABLE

- All Vehicle Resgistrations & Renewals (Single or Multi-year Decals)
- Driver's License Renewals
- Voter Registration
- State Identification Cards
- Address Changes
- Driver History
- Insurance Reinstatements
- Agency Fee Collection
- Personalized License Plate Ordering