



## DMV ON DEMAND

# Mobile Solutions

ITI's DMV on Demand is the only available software platform that allows you to meet customers when and where they want to be met while gaining control, security, and real time visibility. For transactions that occur on a mobile device, ITI's Mobile solutions (ITI Mobile) quickly and securely extend the availability of your motor vehicle registration, inspection, and renewal services to a smart phone or tablet.

### **INCREASE TRANSACTIONS, CUSTOMER SATISFACTION AND REVENUE**

ITI Mobile understands, optimizes, and integrates delivery of your DMV services through any mobile device to increase transaction speed, customer service, and revenue without requiring additional resources or budget. Whether using it to enable real-time delivery of inspection stickers from a tablet, or allowing your citizens to renew registration from their phone, every ITI Mobile transaction is processed through your backend systems, native device security, and ITI's PCI compliant protocols that exceed even the strictest requirements for motor vehicle records. As part of DMV on Demand, every transaction is visible, reportable, and auditable in a single, secure database to ensure an unbroken chain of control that is no different than accessing data from your MSS certified counter.



**Accelerate your DMV into the future** by meeting the mobile demand of your largest growing citizen markets in a format most familiar to them in an intelligent, secure format that integrates with all other DMV touch points.

**Decrease wait times by 30% or more** and increase customer satisfaction by giving your DMV the portability to meet your customers when and where they want to be met through expanded hours and security from any location, all in a minute or less.

**Reduce data entry errors by 30% or more** and mitigate the risk of fraud through 100% automated data entry for all registration, inspection, and renewal transactions.

## EXPERIENCE YOU CAN TRUST

ITI leverages over 20 years of experience in 18 states to install, integrate, monitor, support, and manage our solutions so your team can focus on other priorities. Because smart devices sit outside your network boundaries, ITI Mobile is fully compliant with PCI and NIST requirements and is just as secure as any other device within your network. Transactions start by scanning a VIN number on a vehicle or a barcode on a renewal notice, for example, and are automatically validated against your live records and fraud checked. Every completed transaction is immediately auditable, visible through our end-to-end reporting and analytics engine, and gets printed in real time or immediately posted to your mailroom (or ours) when appropriate. Best of all, as part of the DMV on Demand software platform, there is no upfront capital outlay and you only pay for what's been delivered and paid for. So, you don't have to find or create new budget.

## SPECIFIC SERVICES AVAILABLE

- Vehicle Registrations & Renewals (Single or Multi-year Decals)
- Watercraft Registration and Renewal
- Vehicle Inspections
- License Plate Order Management
- Driver's License Renewals
- Motor Vehicle Appointment Scheduling



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